Vital Urgent Care

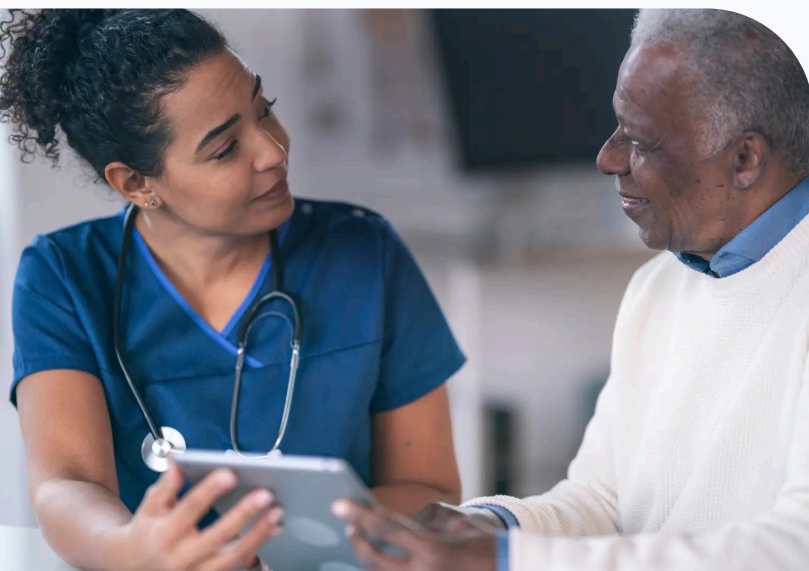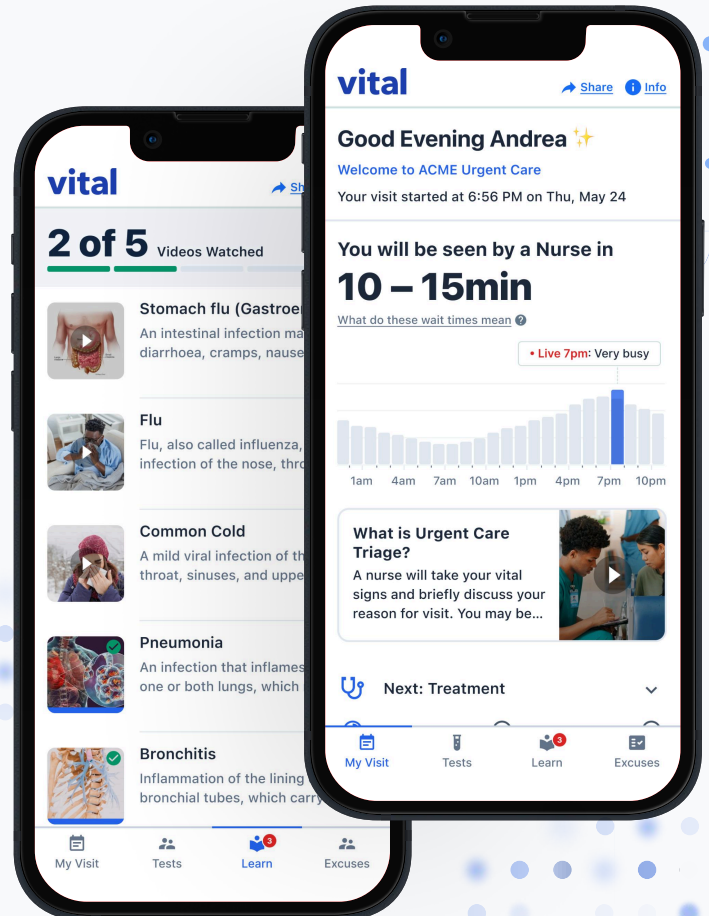## More urgent care business, better network retention

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Leveraging real-time EMR data, Vital Urgent Care guides patients from check-in to discharge. The result is higher patient loyalty & retention.

ABOUT VITAL URGENT CARE

Guides patients during their visit with AI-powered wait times, plain language explanation of test results, and video education. Ensures follow-ups stay within your system to increase revenue.

PATIENT BENEFITS

- World's most accurate wait time predictions

- Available in 10+ languages, including Spanish, Mandarin, Korean and more

- Load balance across facilities & time-of-day with "smart slot" dynamic scheduling

- Automatic assigns of video education based on patient reason for visit

- Easy, automated work & school excuses

- Turns discharge into a "checklist" for 30% higher follow-up appointments & medication adherence

BUSINESS BENEFITS

- 30% higher system retention of the most valuable urgent care patients

- Higher revenue by nudging pre-scheduled appointments to times when there are fewer walk-ins

- Far fewer phone calls on test results. Patients are notified (even days later) when "main lab" tests complete